

patient partners

A program of Jewish Family Services

Your Trusted Guide at Medical Appointments

Would you feel more comfortable going to the doctor if someone you trusted could accompany you?

Patient Partners are trained volunteers who will make your doctors' visits less stressful by helping you get the information and care you need. Our Patient Partners are especially helpful if your family lives far away or can't go with you to your medical appointments or procedures.



Patient Partners:

- Meet with you before appointments to review your concerns, medications and medical history
- Accompany you to your doctors' visits or to procedures
- Provide emotional support
- Make sure your doctor answers your questions and understands all your concerns
- Review the doctor's instructions with you
- Give you a complete written record of what happened at the appointment to keep and share with your family or caregiver

Patient Partners are caring volunteers whose training includes:

- Common health issues
- Medical lingo
- Listening and communicating with medical personnel
- Confidentiality and ethics

This program, like all JFS programs, is open to all Washtenaw County residents regardless of religious or cultural background.

If you or someone you know needs a Patient Partner, please contact Jewish Family Services at **(734) 769-0209** or **www.jfsannarbor.org**.

JFS Patient Partners is made possible by a grant from the Ann Arbor Area Community Foundation.

Patient Partners is only one of the many services we offer older adults!

We help you:

- Stay independent and connected to the community
- Engage your mind and spirit through educational and cultural activities
- Receive the social services and care you need
- Locate and adjust to a new living arrangement
- Travel to your appointments in our JFS CareVan

For more information about how our Older Adult Services can help you live the best life possible, please contact **(734) 769-0209** or visit our website at **www.jfsann Arbor.org**.

Jewish Family Services of Washtenaw County

2245 S. State Street
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JFS - Your Family in the Community